



# The **EVOLUTION** of Supports and Services

## Managed Care: The Future of Supports

The system of supports for people with developmental disabilities has evolved over the years from an institution-based system to a community-based support system based on meeting the needs of each person. This evolution was brought about by the people that we support, their family members, providers and our staff all working together.

Managed care is the next step in this important evolution, strengthening the coordination of each person's supports, ensuring quality and challenging providers to deliver outcomes by helping people achieve their goals.

The Office for People With Developmental Disabilities is holding the first of many public forums that will be hosted by our Regional Directors for people we support and their families across New York State to provide information and answer questions regarding our evolution to managed care. This is also an opportunity for you to tell us what matters most to you when it comes to your services.

In order to accommodate the greatest number of individuals with developmental disabilities and their family members, we ask that you attend no more than one public forum. The same information will be presented at all regional forums, regardless of location and date. These forums are intended for individuals with developmental disabilities and their family members. Separate forums will be made available to provider agencies and OPWDD staff.

You are cordially invited to attend the forum most convenient to your location:

### Western NY

Tuesday, November 13th

6 to 8 PM

People Inc./Southeast Works

181 Lincoln Avenue

Depew

Registration Contact: Donna Koblich

[donna.m.koblich@opwdd.ny.gov](mailto:donna.m.koblich@opwdd.ny.gov)

(716) 517-2010

### Finger Lakes

Wednesday, November 14th

4 to 6 PM

Al Sigl Center (Mary Cariola Children's Center)

1000 Elmwood Avenue

Rochester

Registration Contact: Amy Hoffower

[Amy.hoffower@opwdd.ny.gov](mailto:Amy.hoffower@opwdd.ny.gov)

(585) 241-5760

Southern Tier  
Wednesday, November 14th  
5 to 7 PM  
Southern Tier Independence Center  
135 East Frederick Street  
Binghamton  
Registration Contact: Dayna Saraceno  
Dayna.saraceno@opwdd.ny.gov  
(607) 771-7784 ext. 0

Central NY  
Thursday, November 15th  
5 to 7 PM  
NYS Fairgrounds  
Women's Building, Martha Eddy Room  
581 State Fair Boulevard  
Syracuse  
Registration Contact: Sandy Smith  
sandra.leigh.smith@opwdd.ny.gov  
(315) 473-6901

North Country  
Friday, November 16th 2018  
3:30 to 5:30 PM  
Clinton County Mental Health  
130 Arizona Avenue #1500  
Plattsburgh  
Registration Contact: Melissa Lapierre  
Melissa.A.Lapierre@opwdd.ny.gov  
(518) 359-7731

Hudson Valley  
Monday, November 26th  
5 to 7 PM  
OPWDD Region 3 – Tarrytown Office  
220 White Plains Road  
Tarrytown  
Registration Contact: Suzanne Toscano  
Suzanne.Toscano@opwdd.ny.gov  
(845) 947-6390

Thursday, November 29th  
5 to 7 PM  
OPWDD Region 3 – Poughkeepsie Office  
38 Fireman's Way  
Poughkeepsie  
Registration Contact: Julia Piwinski  
julia.k.piwinski@opwdd.ny.gov  
(845) 877-6821 X4708

Capital Region  
Thursday, November 29th  
12 to 2 PM  
Oswald D. Heck Developmental Center  
500 Balltown Road, Building 3, Room 2  
Schenectady  
Registration Contact: Karen Francisco  
Karen.francisco@opwdd.ny.gov  
(518) 388-0431

Metro NY  
Thursday, November 15th  
5 to 7 PM  
Heartshare  
177 Livingston Street  
Brooklyn  
Registration Contact: Nikia Baker  
Nikia.M.Baker@opwdd.ny.gov  
(646) 766-3662

Tuesday, November 27th  
5 to 7 PM  
Interagency Council on Developmental Disabilities Agencies (IACDDA)  
15th Floor  
150 West 30th Street  
Manhattan  
Registration Contact: Nikia Baker  
Nikia.M.Baker@opwdd.ny.gov  
(646) 766-3662

Long Island  
Wednesday, November 28th  
6 to 8 PM  
OPWDD Region 5 – Long Island Office  
Multi-purpose Room  
415A Oser Avenue  
Hauppauge  
Registration Contacts:  
Michelle Giuliano: michelle.giuliano@opwdd.ny.gov  
(631) 416-3838  
Stephanie Ginsberg: stephanie.r.ginsberg@opwdd.ny.gov  
(631) 416-3903

\* Each forum will be hosted by OPWDD's Regional Office Directors. Regional Directors will ask people from the audience to share what matters most to them when it comes to their services. Comments can also be submitted in writing.

To register for the forum nearest to you, please call or e-mail the regional office staff listed above by three business days before the event. Along with your reservation, please indicate if you need special accommodations, including language translation.

Find out what you need to know and get your questions answered at the OPWDD Regional Managed Care Forum nearest you – we hope to see you there.